

Warranty Registration and Limited Liability Agreement

Please read all the notices that follow. Complete this Warranty Registration form, sign, and return to the factory address listed below. By the installation and use of this product means you accept the terms and conditions called out herein. Only by returning this signed document will activate your warranty.

Mail to: Attn: AOA Registration
Alpha Systems Eng. & Mfg.
1600 Old Sims Rd. NW
Oak Grove, MN 55011

OR

Email: flysafe@alphasystems-usa.com

NOTICE: Alpha Systems AOA is manufactured by Alpha Systems Eng. & Mfg. LLC.

The Alpha Systems AOA is to be used as a reference instrument only. It does not, and is not meant to replace any factory approved instrument in your airplane. If during use of the AOA system there is a question of accuracy, calibration, reliability, or the information displayed is contradicted by that information indicated on any other certified instrument in your airplane, you should disregard the AOA system until it can be serviced. The AOA system and sense probe should be checked prior to each flight and added to the preflight inspection.

Aircraft Registered Owner*: _____

Address*: _____

Home Telephone: _____

Business or Cell: _____

Email*: _____

Aircraft Type*: _____

Aircraft Serial Number*: _____

Aircraft "N" Number*: _____

I have read and accepted both the Limited Warranty Agreement and Return Policy on the opposite side of this document. (Page 2) **required*

Signature: _____ **Date:** _____

Can we share your name with owners? _____ Yes _____ No (Initial)

Kit Type: **Eagle** **Falcon** **Merlin** **Options:** _____

Where is the display mounted _____

Alpha Systems AOA, Kit S/N: _____ Purchase date: _____

Limited Liability Agreement

Alpha Systems AOA warrants its AOA instrument and system components to be free from defects in materials and workmanship for a period of one year from date of purchase **AND** upon the return of the signed registration form. If it's determined that a factory defect justifies a warranty repair, Alpha Systems AOA will repair or replace the defective item or system component under the terms of this warranty, provided the item is returned to Alpha Systems AOA prepaid.

1. This Warranty shall not apply to any AOA system or component that has been repaired, or altered by any person other than Alpha Systems AOA, or that has been subjected to physical damage, power surges, misuse, abuse, aircraft accident, incorrect wiring or improper / unprofessional installation by any company or person. **THIS WARRANTY DOES NOT COVER ANY REIMBURSEMENT FOR ANYONE'S TIME FOR INSTALLATION, REMOVAL, REASSEMBLY OR REPAIR.** Alpha Systems AOA reserves the right to determine justification for a warranty repair.
2. This Warranty does not extend to any aircraft, aircraft system, or any other device to which the Alpha Systems AOA may be connected, attached, or used with in any way.
3. **THE REMEDIES AVAILABLE TO THE PURCHASER ARE LIMITED TO REPAIR, REPLACEMENT OF THE DEFECTIVE ITEM OR REFUND OF THE PURCHASE PRICE OF AN UNINSTALLED PRODUCT WHICH IS AT THE SOLE DISCRETION OF ALPHA SYSTEMS AOA. CONSEQUENTIAL DAMAGES, SUCH AS DAMAGE TO THE AIRCRAFT OR THE AIRCRAFT SYSTEMS ARE NOT COVERED AND ARE EXCLUDED. DAMAGES FOR PHYSICAL INJURY TO PERSON OR PROPERTY ARE NOT COVERED AND ARE EXCLUDED.**
4. Alpha Systems AOA is not liable for any expenses incurred by the customer or installer due to Alpha Systems AOA updates, modifications, improvements, upgrades, changes, notices, or alterations to the product.
5. The pilot must understand the operation of this product before flying the aircraft. Do not allow anyone to operate the aircraft that does not understand the operation of the AOA system **AND** must always keep the operating manual in the aircraft.
6. No one is authorized to grant any other terms or additional liability for Alpha Systems AOA in connection with the sale or installation of an Alpha Systems AOA product.
7. **IF YOU DO NOT AGREE TO THE TERMS OF THE LIMITED LIABILITY, DO NOT INSTALL THE PRODUCT.**
8. This warranty is made only to the original purchaser, on the original aircraft installation and is not transferable.
9. **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR OBLIGATIONS, EXPRESS OR IMPLIED, ORAL, OR WRITTEN. ALPHA SYSTEMS AOA EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE PURCHASER AGREES THAT IN NO EVENT SHALL ALPHA SYSTEMS AOA BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING DAMAGES TO THE ENGINE OR AIRCRAFT, LOST PROFITS, LOSS OF USE OR OTHER ECONOMIC LOSS. EXCEPT AS EXPRESSLY PROVIDED HEREIN, ALPHA SYSTEMS AOA DISCLAIMS ALL OTHER LIABILITY TO THE PURCHASER OR ANY OTHER PERSON IN CONNECTION WITH THE USE OR PERFORMANCE OF ALPHA SYSTEMS AOA PRODUCTS, INCLUDING BUT NOT LIMITED TO STRICT PRODUCTS LIABILITY IN TORT.**

Return Policy

- Returns of product due to customer order error or accommodation must be pre-arranged with Alpha Systems AOA and RMA Number must be acquired.
- Returns are subject to a minimum restocking charge of 15% or 100.00 USD (**whichever is greater**) for an uninstalled product. **NO RETURNS FOR INSTALLED PRODUCTS**
- Product must be received in original factory condition and certified as such by Alpha Systems Eng. & Mfg.
- **RMA** Number must be prominently marked on all return shipping packaging
- No return freight charges will be credited.
- Alpha Systems AOA will not provide credit or exchange for any product that has been installed.

If you are in need of repair of an Alpha Systems AOA product that is no longer under warranty, or if an upgrade is desired, a quote will be provided for all labor/product charges upon request.